

Transportation Services

January 2009



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The **Transportation Services** info included in this handout was found on the **HealthFirst ElderCare** website. If you would like additional info, please call **HealthFirst ElderCARE** at **(321) 727-3027**. Please be sure to include your name and phone number when you leave a message. All voice mail messages are confidential and a representative from **HealthFirst ElderCARE** will return your call as soon as possible.

There are a number of transportation services in Brevard County designed to provide transportation for senior adults in need of non-emergency transportation to medical services, shopping, and in some limited cases, recreational activities. Transportation services are limited, have specific criteria for use, and specific routes that they cover.

This handout includes seven Transportation Services. Please read the details for the services carefully. The cost of the services varies. If you qualify, there are some free or low cost transportation alternatives available through several community resources for senior adults and adults with disabilities who can no longer drive. Medicare does not cover the cost of transportation to medical appointments.

Transportation Service #1
TMS Brevard 1-866-867-0729

TMS Brevard – Brevard Medicaid Transportation Management Services provides transportation for Brevard County Medicaid recipients to medical appointments. Transportation must be requested a minimum of 3 business days in advance. To schedule a ride, please call: **1-866-867-0729**

Transportation Service #2
Space Coast Area Transit – Paratransit
(321) 633-1878

Space Coast Area Transit (SCAT) operates Paratransit services to serve the mobility needs of those who are unable to utilize fixed bus routes by providing wheelchair accessible Paratransit vehicles which carry passengers throughout Brevard County on a daily basis. SCAT operates 23 wheelchair accessible Paratransit vehicles which carry approximately 250 passengers per day. Paratransit is generally a curb-to-curb service accessed through a trip by trip reservation. Space Coast Area Transit provides such services in order to meet the needs of the transportation disadvantaged citizens of Brevard County.

Transportation disadvantaged individuals are defined as:

"Those persons who because of physical or mental disability, income, status, or age, or who for other reasons are unable to transport themselves or to purchase transportation and are, therefore, dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other sustaining activities, or children who are handicapped or high risk," as defined in chapter 411.202, F.S.

To find out whether or not you qualify for SCAT's Paratransit service, please call **(321) 633-1878** and ask a SCAT Paratransit representative.

Those eligible for rides may call up to seven days in advance to schedule a ride. Rides are based on availability on a first come, first served basis. The route traveled must be within the fixed bus route area. For example, someone living in Palm Bay can NOT be transported to Merritt Island as that is outside of a fixed bus route.

The fare for a rider is **\$2.50** and **\$1.25** for the elderly and disabled.

Transportation Service #3
Space Coast Area Transit – Volunteers in Motion
(321) 635-7999

Space Coast Area Transit (SCAT) **Volunteers in Motion** drivers (and escorts when available) are volunteers who do not get paid for the services they provide. You will find the **Volunteers in Motion** drivers to be friendly and compassionate. They will do their best to make your trip a pleasurable experience. Thank you for treating the **Volunteers in Motion** drivers and escorts with kindness, respect, and gratitude!

To register for a ride from **Volunteers in Motion**, please contact the Cocoa office at **(321) 635-7999** between 8 AM and 5 PM, Monday – Friday. Please be prepared to provide the following general information listed below when you call our office to register as a client:

Personal Info:

1. Name: _____
2. Address: _____
3. Telephone Number: _____

Medical Information:

4. Physician's Name: _____
5. Medical facility address: _____
6. Medical facility telephone number: _____

Grocery Store Information:

7. Name of Store: _____
8. Location of Store: _____

Non Community Care for the Elderly (CCE) Client Information Required:

9. Date of Birth: _____
10. Social Security Number: _____

How to Schedule a “Volunteers in Motion” Trip

Clients may schedule a **Volunteers in Motion** trip by calling our Cocoa Office at **(321) 635-7999** between 8 AM and 5 PM, Monday - Friday. If no one is available, please leave your name, and telephone number. Provide as much notice as possible, especially for medical trips.

Transportation requests for clients needing service are processed and prioritized according to certain criteria. Request received from **Community Care for the Elderly (CCE)** Clients are given first priority

Please be patient! Some trip requests are not filled until the last minute. Demands on program services may result in a request denial. We hate to say "no" but regrettably, there are times we find it necessary.

Eight tips for a successful “Volunteers in Motion” Trip:

1. Most trips are filled the Thursday before the following week's requests. Same day and next day trips are difficult to schedule due to high demand rate. On Friday afternoon, you should receive telephone notification that your request has been granted.
2. Be flexible with grocery shopping trip requests. Call by noon Thursdays to request a grocery shopping trip for the next week. Most requests are granted, although not necessarily on the specific day of preference.
3. Be ready to go one hour prior to departure time! We will often call you before leaving the terminal to pick you up. However, many times this is not possible.
4. When grocery shopping, please use the closest store to your residence. Please limit shopping to one store. In most cases a volunteer will remain with you for the entire trip unless, if prior to departure, other arrangements are made. Should this occur, volunteers are equipped with pagers for notification when you are ready to leave. Our goal is to have you experience no delays in returning home!

Eight tips for a successful “Volunteers in Motion” Trip: (Continued)

5. Please allow the driver to concentrate on safe driving.
6. Extra stops – Often, after a medical appointment, it will be necessary to get a prescription filled. Time permitting; we will make an additional stop for you. Always ask and we will try to accommodate your trip!
7. Cancellations – Please be considerate. Should you find other means of transportation, please remember to call and cancel your **Volunteers in Motion** trip. Persons may have had their transportation request denied due to lack of resources. A prompt cancellation (At least 48 hours) will allow us to provide someone else with needed transportation.
8. REMEMBER advance reservations are required and a volunteer driver must be available to be able to respond to your request! PLEASE PROVIDE AS MUCH NOTICE AS POSSIBLE.

Transportation Service #4
Space Coast Center for Independent Living
(321) 633-6011
Call and ask for rate info.
Accessible, affordable van transportation
for individuals with disabilities.

Transportation Service #5
Ozark Wheelchair Cab Company
(321) 674-9155
Call and ask for rate info.
130 Nemo Circle NE
Palm Bay, FL 32907

Transportation Service #6
Senior TranServe Program
(321) 631-2749

The **Senior TranServe Program** is a volunteer-run alternative transportation program for senior adults ages 55 and older sponsored by the Community Services Council of Brevard County. Volunteers use their personal vehicles to transport senior adults to medical appointments, grocery stores, or to appointments that are not priorities with other transportation programs. To be eligible for a ride, you must first request and be declined a ride by the Space Coast Area Transit **Paratransit** and **Volunteers in Motion** programs. All passengers who use the **Senior TranServe Program** must be able to walk without needing any assistance. Rides may be requested no more than 3-5 days in advance. For info, please call: **(321) 631-2749**.

Transportation Service #7
Local Cab and Taxi Companies

Call and ask for rate and fare info.

Cab companies will sometimes give discounted rates for
“Senior Adults” and repeat travel customers.

Checker Cab Company	(321) 676-3100
A Phoenix Cab Service	(321) 724-6022
Yellow Cab Company	(321) 636-1234
American Cab & Bus	(321) 725-2221
Roy Marsden's Taxi	(321) 427-7560
Call A Cab Inc	(321) 733-0700
E & J Transportation	(321) 953-5963